NCH update report

Area 8 Committee – Clifton and The Meadows Time:

Date: August 2015

Presented by:



	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	 External Wall Insulation (EWI) Volkerlaser are nearing completion of the external wall insulation in Clifton by undertaking twelve month defect liability checks following up any repairs that maybe required to the EWI. Feedback from customers has been very positive about the thermal efficiency of their homes. External wall insulation to Noble Road properties will be starting in early September, Keepmoat are the constructor partner undertaking this work on behalf of Nottingham City Homes. It is a cross tenure project with owner occupiers able to benefit at a reduced cost. Nottingham Energy Partnership have marketed the project to owner occupiers with 29 already signed up. An information event has been held for all which was well attended. Induction meetings with customers on an individual basis will take place before work starts. 	Information
2	Area Regeneration and Environmental Issues	Demolition Currently on Saffron Gardens before moving to Middle Furlong, demolition is progressing well. Fencing & Guttering Planned Programme for Area Eight	Decision

		Bridge - April/July/October/January	
		Clifton North & South - June/September/December/March	
		Southchurch Court	
		The passenger lift replacement is ongoing and progressing well.	
		<u>Clifton North</u> Request for £9,000 from the environmental budget towards a parking scheme on Smithy Close where the total cost is £37,666. This will help alleviate parking congestion in this area.	
		Bridge Design works underway with NCC Landscape Architect to produce designs to improve the external spaces around Kirkby Gardens and Bruce Gardens.	
		Request for £30,276.88 from the Bridge Environmental Funding. Fascia upgrade and anti-vandal lighting to be installed at the Bridgeway Centre as part of the wider regeneration works in this area.	
		Request for £4195 for a Cluster of 10 'pop up' planter bags to be located in areas of demolition. This will improve the appearance of the Meadows estate through the demolition and re build process. The bags can be relocated as required in line with the demolition programme planned throughout this area.	
3	Key messages from the Tenant	Following the recent review of TLC (the overarching tenants voice / influencing group for NCH) there have been some significant changes:	Information
	and Leasehold Congress - now known as the	• The group, is now called the 'Communities in Action' group	
	Communities in Action group	 Has a wider membership to include representatives from each of the NCH customer involvement panels, from each of the recognised Tenant and 	
		Resident Associations and also includes an open invitation to Nottingham City Homes Board Members	
		The group meet quarterly and have a stronger focus on	

		 learning/sharing, showcasing good practice and for meetings to take a more themed approach to topical issues affecting tenants and leaseholders. The first 'new style' meeting took place on 29th July and elections were carried out for the position of Chair, Vice Chair, Performance and Service Improvement representative and representatives to each of the NCH Area Committee posts. The group also focussed on 'Welfare Reform/Universal Credit' for the second part of the meeting. Group members met several agencies from across Nottingham gathering useful information to share with tenants and residents within their neighbourhoods. Pleased to announce that Rupert Solomon was voted in as the Area Committee 8 representative. 	
4	Tenant and Residents Associations updates	Tenant Involvement Roadshow held at Queens Walk Park, Meadows on Tuesday 14 July.	Information
		 Tenant Involvement Roadshow held at Southchurch Court Flats on Thursday 23rd July with a positive response to training courses delivered locally through the NCH Tenant Academy. NEMTRA Welcome Meadows project launch event held on Wednesday 29th July with over 100 people in attendance and over £500 raised for the Oncology department at City Hospital. NEMTRA and Southchurch Court TRA monthly meeting with updates from Nottingham City Homes, Nottingham City Council and Police. Southchurch Court TRA's AGM is scheduled for Tuesday 8th September. NEMTRA secured funding for their annual coach trip in September through NCH Ten Year Anniversary funding. 	
5	Area Performance Figures	Attached separately	Х